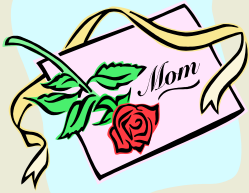


May 2012



HAPPY MOTHER'S DAY

Medi-Cal Monthly Update

"To Enrich Lives Through Effective and Caring Service"



In this Issue:

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MSP REMINDER

MSP property limits are for MSP-only cases (without Medi-Cal). The new MSP property limits for 2012 are:

- * For an Individual: \$6,940
- * For a Couple: \$10,410

The new MSP property limits have been programmed into LEADER.

BC

RECENTLY RELEASED MEDI-CAL PROGRAM POLICY & PROCEDURES

Administrative Directives (ADs)

- AD 5040 – Veterans Aid and Attendance Payments, dated 03/28/12
- AD 5042 – Procedures for Benefit Identification Card (BIC) received for the homeless, dated 03/22/12

Forms Manual Letters (FMLs)

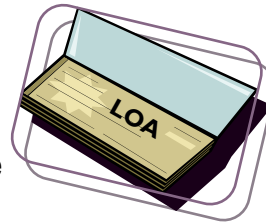
- FML 5193 – MC 4604 (12/09) Supplemental Questions for MC/MSP cases & MC 4605 (12/09) Important Information on MC/MSP Cases, dated 02/15/12
- FML 5211 – MC 338 D (11/11) NOA Approval as a 250% Working Disabled Individual or Couple, dated 03/28/12
- FML 5212 – MC 338 H (11/11) NOA Application for Retro for the 250% Working Disabled Program, dated 03/28/12
- FML 5213 – MC 338 E (11/11) NOA Change of Premium Payment Amount for the 250% Working Disabled Program, dated 03/28/12
- FML 5220 – MC 210 RV (05/11) Medi-Cal Annual Redetermination Form, dated 04/23/12

DT

Letter Of Authorization (LOA)-MC 180

Did you know ...

- An LOA is considered a negotiable instrument!
- Signing an LOA is similar to signing a check!
- Specific procedures must be followed when there is a missing LOA-MC 180.
- The first step requires the Chief Clerk or DHS Designee to fill out a Security Incident Report and file a police report with the local police department.



Detailed LOA procedures can be found in Administrative Directive Number 4731, date June 17, 2008.

FG

S.A.V.E. Abstract Automation Coming to a LEADER Terminal Near You!

LEADER's Systematic Alien Verification of Entitlement (SAVE) Automation will soon capture, store and display an electronic/soft copy of the always important SAVE Abstract. The SAVE automation will also feature:

- * LEADER Welcome Screen Link
- * SAVE Abstract Details Screen
- * SAVE Abstract Search Screen
- * Printable SAVE Abstract, G845S, G845 Supplement, and MC845 Cover Letter (Applicant/Beneficiary) forms
- * Detailed Summary Reports

The innovative SAVE process is projected for release in the summer of 2012.

OP



REMINDER!

Upon completing the redetermination process, document the results in the LEADER Case Comments screen. Remember to file or scan the redetermination form, the Systematic Alien Verification for Entitlement (SAVE), and all other documentation used to determine continued eligibility. Missing documents are a major cause for errors when cases are audited. It is imperative that district staff pre-audit cases to ensure all case-related documents are filed before being sent for audits.

APG

HEALTH CARE OPTIONS - NEW ENROLLMENT AND DISENROLLMENT OPTIONS FOR MEDI-CAL MANAGED CARE

Medi-Cal Managed Care (MMC) has announced a new enrollment and disenrollment telephone number for customers to call about their health plan. Medi-Cal beneficiaries can call Health Care Options at **1(800) 430-4263** to:

- ⇒ Join a Managed Care Plan.
- ⇒ Switch their Managed Care Plan.
- ⇒ Change from a Managed Care Plan to regular Medi-Cal (if eligibility permits).

Keep this number handy! Health Care Options can be reached by calling 1 (800) 430-4263, Monday through Friday, between 8:00 a.m. and 5:00 p.m.

BC



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